

**ViaLink | 2-1-1 | [vialink.org](http://vialink.org)**

ViaLink call center counselors are available **24/7** to provide crisis counseling, information, and referrals to programs which can help with needs such as food, shelter, medical care, financial assistance, mental health services, substance abuse treatment, senior services, childcare and more.

**EMERGENCY SHELTER**

*Facilities with overnight sleeping accommodations that provide temporary shelter (one night – three months) for homeless individuals and families.*

**CCANO Jefferson Family Care Center | 1108 Barataria Boulevard, Marrero | (504) 347-0772**

Emergency shelter for families and some unaccompanied adults

**Covenant House New Orleans | 611 N. Rampart Street | (504) 584-1111 | [covenanthouseno.org](http://covenanthouseno.org)**

Emergency shelter for homeless youth between 16 and 21 years of age and their children

**Hagar's House | (504) 210-5064 | [hagarshousenola.org](http://hagarshousenola.org)**

Emergency shelter in a residential community setting with an empowering and open environment including assistance with resource coordination for single women, women with children, or transgendered individuals at a confidential location

**Metropolitan Center for Women & Children Battered Women's Program | (504) 837-5400 | [mcwcgno.org](http://mcwcgno.org)**

Safe haven and temporary shelter for victims of domestic violence at a confidential location

**New Orleans Mission Overnight Shelter | (504) 523-2116 or (504) 301-4884 | [neworleansmission.org](http://neworleansmission.org)**

*Men's Shelter: 1130 O.C. Haley Blvd | Women's Shelter: 1129 Baronne Street*

Emergency shelter for men and women (no fee), including showers, dinner and breakfast, clothing distribution, and other services

**New Orleans Women's Shelter | 2020 S. Liberty Street | (504) 962-6697 | [nolawomenshelter.org](http://nolawomenshelter.org)**

Short or long-term emergency shelter for single women and women with children, including case management

**Ozanam Inn | 843 Camp Street | (504) 523-1184 | [ozanaminn.org](http://ozanaminn.org)**

Emergency shelter for homeless men

**Salvation Army Center of Hope | 4500 S. Claiborne Avenue | (504) 899-4569 | [salvationarmyalm.org/nola](http://salvationarmyalm.org/nola)**

Overnight emergency shelter and support services

**Way Maker Ministries | 804 1<sup>st</sup> Avenue, Harvey | (504) 328-8794 | [thewaymakerministries.org](http://thewaymakerministries.org)**

Emergency shelter for homeless women with children

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### TRANSITIONAL SHELTER

**Baronne Street Transitional Housing | 2407 Baronne Street | (504) 269-9311**

18- to 24-month shelter for working intact or single-parent families; provides direct assistance, case management, counseling, advocacy, and referrals to those in need of shelter in Orleans Parish.

**Beyond Shelter & Bridges to Self Sufficiency | (504) 361-5087**

Transitional housing for women & children

**Resources for Human Development | 1901 Westbank Expressway Trail # 550, Harvey | (504) 247-9120**

Specializes in creating innovative, quality services that support people of all abilities and any challenges wherever the need exists. Has housing options for Women and children.

### HOMELESSNESS PREVENTION

*Programs designed to prevent the incidence of homelessness, such as programs providing rent and/or utility assistance*

**UNITY of Greater New Orleans | 2475 Canal Street, Suite 300 | (504) 821-4496 | [unitygno.org](http://unitygno.org)**

*Homelessness Prevention and Rapid Re-Housing Program (HPRP)*

Temporary grant for rent/utilities/deposit assistance (1 to 3 months) for families or individuals of very low income who are homeless or at imminent risk of homelessness in New Orleans.

**Armstrong Family Services | 2215 Washington Avenue | (504) 899-2995 | [armstrongfamily-no.org](http://armstrongfamily-no.org)**

Prevention in the form of rent/deposit assistance for families with very low income (with children) living in Orleans Parish (clients cannot be pregnant, cannot be living in public housing, and cannot be receiving Section 8 vouchers)

**Catholic Charities Archdiocese of New Orleans | [ccano.org](http://ccano.org)**

Long-term or short-term case management with direct assistance for individuals/families with very low income

**CCANO COMMUNITY CENTERS:**

Gert Town | 3425 Audubon Court | (504) 488-4818

Hope Haven | 1101 Barataria Blvd, Marrero | (504) 371-7742

Community Center of St. Bernard | 1111 LeBeau Street, Arabi | (504) 281-2512

St. Gabriel the Archangel | 4700 Pineda | (504) 282-0296

St. John the Baptist | 1920 Clio Street | (504) 581-4987

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## HOMELESSNESS RESOURCES

**City of Kenner Community Development HPRP | 624 Williams Blvd, Kenner | (504) 468-7564**

Temporary grant for rent/utilities/deposit assistance (1 to 3 months) for families or individuals of very low income who are homeless or at imminent risk of homelessness in Kenner, including short- to medium-term direct assistance with case management

**Jefferson Community Action Programs (JEFFCAP) | Various Community Centers | (504) 736-6900**

Emergency food assistance and rent/mortgage & utility assistance to prevent eviction or utility cut-offs, and other services for residents with low income in Jefferson

**Hope House, Inc. | 916 St. Andrew Street | (504) 525-2561 | [hopehouseneworleans.org](http://hopehouseneworleans.org)**

Rent/utilities assistance and case management for families of low income facing imminent eviction

**NO-AIDS Task Force | 2601 Tulane Avenue, Suite 500 | (504) 821-2601 | [noaidstaskforce.org](http://noaidstaskforce.org)**

Short-term rental assistance for individuals/families affected by HIV/AIDS

**Salvation Army Emergency Assistance Program | 4500 S. Claiborne Avenue | (504) 899-4569**

Emergency assistance for individuals and families with rent, mortgage, utilities, transportation, medication, furniture, and clothing (depending upon assessment and availability)

**Total Community Action | 1420 S. Jefferson Davis Parkway | (504) 872-0334 | [tca-nola.org](http://tca-nola.org)**

Prevention services including energy or rent assistance to individuals/families with low income, including job counseling, youth work experience, transportation for elderly and disabled individuals, and other support

**Travelers Aid Society of Greater New Orleans | 1530 Gravier Street | (504) 586-0010 | [travelersaidsocietyneworleans.org](http://travelersaidsocietyneworleans.org)**

Respite and various basic necessities; location for UNITY of Greater New Orleans' HPRP Central Office Travelers Aid

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